

# National Ambulance – Privacy Policy (Updated)

National Ambulance – Privacy Policy (Updated) This Privacy Policy explains how National Ambulance ( “ we, ” “ us, ” “ our ” ) collects, uses, and protects personal information. 1. Information We Collect We collect personal information including contact details, medical transport information, billing information, and SMS communication preferences. 2. SMS Communications SMS messages are sent \*\*only if you explicitly opt into SMS\*\*. By opting into SMS, you agree to receive text messages from National Ambulance related to scheduling, transportation updates, and service notifications. You may opt out at any time by replying STOP. 3. How We Use Information We use collected information to provide ambulance services, process billing, support operational functions, and maintain communication as authorized. 4. Data Protection We implement administrative, physical, and technical safeguards to protect your information and maintain confidentiality. 5. Sharing of Information We do not sell personal information. Information is shared only with authorized partners as required for service delivery, billing, compliance, and legal obligations. 6. Your Rights You have the right to request access, correction, or restriction of your personal information. For questions, contact: [info@nationalambulance.net](mailto:info@nationalambulance.net)